

Executive Summary: Results WSDOT 2015 progress report

In the second full year of Results WSDOT – Setting WSDOT’s Direction, 51 percent of the strategic plan’s tasks have been completed. While the agency is experiencing an unexpected change in leadership, WSDOT has a clear mission, vision, values and goals. All strategies are on track to achieve their desired results.

This executive summary highlights the ways transportation is better because of Results WSDOT. The agency is making strides implementing Practical Solutions that make a difference in how the agency does business, and expanding the program to incorporate life cycle management of the transportation infrastructure entrusted to WSDOT. Such strategic innovations help pave the way to better investments and enhanced economic vitality.

Multidisciplinary engagement principles are strengthening decision making and problem solving. Our communities are more engaged as a result of increased collaboration with local partners, which has resulted in better connections across the state, including ferry terminals. WSDOT’s commitment to the environment encompasses a truly multimodal approach, with fleet, ferry, and electric vehicle accomplishments. And the agency’s employees are on board, too, working safer, Leaner and more engaged with the communities WSDOT serves. In fact, agency-wide measures of worker safety improved significantly in 2015, thanks to the “Our journey to injury free” campaign that piloted a near-miss program and conducted 1,195 safety inspections to accelerate progress.

Results WSDOT provides a clear road map that links six goals with a pathway to achieve them. It calls on WSDOT employees as citizens of Washington to be innovative stewards and demonstrate that we are trustworthy leaders in providing sustainable, integrated multimodal transportation systems. WSDOT’s Executive Leadership continues to emphasize the connection with the plan’s goals and priority outcomes in their communications with internal and external stakeholders.



Results WSDOT 2015 by the numbers



6 goals make up Results WSDOT, the agency’s Strategic Plan for 2014-2017

- ◆ Strategic Investments
- ◆ Modal Integration
- ◆ Environmental Stewardship
- ◆ Organizational Strength
- ◆ Community Engagement
- ◆ Smart Technology



23 the number of strategies that were created to implement Results WSDOT

154 tasks make up the work of the plan to be completed over three years

51% ✓ tasks completed **30%** tasks underway **19%** future tasks

WSDOT’s strategies support Results Washington and the WSDOT Reforms





Results WSDOT notable results in 2015 include:

- **Implementation of Least Cost Planning and Practical Solutions is a top priority for the agency**, is designed to achieve the desired performance for the least cost and is being done in concert with modal integration tasks. The “Corridor Sketch” process is used, which is a new way for WSDOT to work with partners that will help set performance expectations and inform future investment decisions. WSDOT is integrating modal and demand management strategies and collaborating with agency partners to identify and rank cost effective strategies to achieve expected performance.
- **WSDOT developed a Community Engagement Plan and Principles** covering WSDOT’s activities from stem-to-stern, moving the agency toward a best-in-class community engagement process consistent with federal requirements.
- **Multidisciplinary engagement principles** were adopted in 2015, which are designed to help WSDOT strengthen collaboration to improve project and program decision making and problem solving both internally and externally. These principles overlap and complement Community Engagement Principles and concentrate primarily on how WSDOT employees from different technical disciplines work together, often with external partners from similar disciplines. This supports agency diversity goals and initiatives. A deployment strategy to support integration and continual improvement of multidisciplinary engagement is in the works for 2016.
- **WSDOT developed guidelines for incorporating demand management into each WSDOT business area** and tested them using the Corridor Sketch process in WSDOT’s Eastern Region, finding great value in opportunities to engage with local jurisdiction partners. Demand management strategies focus on alternatives to driving alone, like riding the bus, carpooling, walking, bicycling and teleworking.
- **WSDOT’s efforts to lower the agency’s Greenhouse Gas emissions** focus on ferries and our vehicle fleet. Washington State Ferries (WSF) improved vessel fuel efficiency and evaluated the feasibility of using Liquid Natural Gas (LNG) and biodiesel. The WSF passed a significant milestone, obtaining Coast Guard approval to move forward in LNG studies. WSDOT’s passenger and light duty truck fleet per gallon mileage increased from 18 to 23 in 2015, five years ahead of the agency’s goal.
- **WSDOT is achieving great results from its “Our journey to injury free” campaign.** Agency-wide measures of worker safety improved significantly in 2015. One reason for improved worker safety is a “near miss” pilot project. WSDOT is extending its “near miss” reporting agency wide after a successful pilot in the eastern region. The program is a proactive way to resolve potential hazards, helping to prevent workplace injuries and equipment damage.
- **After identifying some trends and needs in traveler information**, WSDOT is working toward the development of a traveler information strategic plan to guide investment in this highly evolving area.

Alignment with other initiatives

Results WSDOT aligns with Governor Inslee’s priorities for the state, Results Washington. Twenty-one of Results WSDOT’s strategies (91%) support Governor Inslee’s five-point goals for the state. For more information, go to <http://www.results.wa.gov>

Results WSDOT aligns with and supports the agency’s Reforms, designed to implement common sense changes that transform WSDOT’s ability to foster an efficient, effective and accountable government for those we serve. For the latest progress report on the reforms, visit http://www.wsdot.wa.gov/publications/fulltext/secretary/ProposedReforms_2pg.pdf

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